



Republic of the Philippines  
**KALINGA STATE UNIVERSITY**  
National Highway, Purok 6, Bulanao, Tabuk City, Kalinga

Website: <https://ksu.edu.ph> Email: [ksumail@ksu.edu.ph](mailto:ksumail@ksu.edu.ph) CP No.: 0917-822-6145

### **CERTIFICATE OF COMPLIANCE**

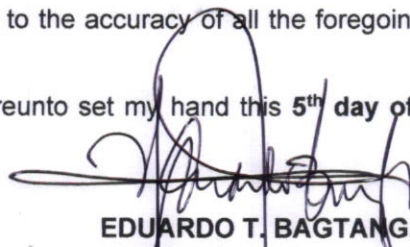
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **EDUARDO T. BAGTANG**, Filipino, of legal age, **SUC President III** of the **Kalinga State University**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **Kalinga State University** including its **Three (3) Campuses in Bulanao and Dagupan, both in Tabuk City, and Rizal Campus in Rizal, Kalinga** has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency;
  - b. Government services offered;
    - i. Comprehensive and uniform checklist of requirements for each type of application or request;
    - ii. Step-by-step procedure to obtain a particular service;
    - iii. Person responsible for each step;
    - iii. Maximum time needed to conclude the process;
    - iv. Document/s to be presented by the applicant or requesting party, if necessary;
    - v. Amount of fees, if necessary; and
  - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

**IN WITNESS WHEREOF**, I have hereunto set my hand this **5<sup>th</sup> day of December, 2019** in Tabuk City, Kalinga, Philippines.

  
**EDUARDO T. BAGTANG, CPA, DBM**  
SUC President III  
Kalinga State University

**SUBSCRIBED AND SWORN** to before me this **5<sup>th</sup> of December, 2019** in **Tabuk City, Kalinga, Philippines**, with affiant exhibiting to me his Agency (government-issued) ID with ID No. KASCB-SUCPRES3-8-2010 issued on January 3, 2019 at Tabuk City, Kalinga, Philippines.

**NOTARY PUBLIC/ ADMINISTERING OFFICER**

**DICK GAYBEON BAL-O**

NOTARY PUBLIC, case no. 1168

Until December 31, 2020

PTR No. 4319705 - January 3, 2019

IBP Lifetime Membership No. 09264

Reg. No. 44023 - May 7, 1999, Manila

MCLC Compliance No. VI-0018517

Tabuk City, Kalinga - C.P. No. 0999-829-0429

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